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Ms Meriem Harchi  
[REDACTED]  
[REDACTED]  
[REDACTED]

06 March 2026

Ref: SR- 29059

Dear Ms Meriem Harchi,

**Licensing Act 2003 – Section 136 - Unauthorised licensable activities (Non-compliance of conditions)**

**Re: Venue 777, 295 Neasden Lane, NW10 1QR**

I am writing to confirm my inspection with the Home Office (Immigration Enforcement) at the above premises on Thursday 05 March 2026 at approximately 20:04hrs in the presence of yourself, Mr [REDACTED], and [REDACTED], Licensing Enforcement Officer.

For the purpose of clarification, Mr [REDACTED] stated he was working at the premises in the capacity of the chef.

At the time of our visit, the following conditions attached to the current premise licence were not being complied with:

**Condition 1:**

Door supervisors of a suitable gender mix (but at least two), shall be employed from 21:00 hours on any day when the premises are open for the sale of alcohol past midnight.

**Comment**

No door supervisors were present at the time of the visit. Mr [REDACTED] stated that the premises operates as a restaurant during weekdays and that the sale/supply of alcohol ceases at midnight, therefore no door supervisors are required. It was also confirmed that when door supervisors are present, there are a total of three, comprising of a gender-mixed team.

**Condition 2:**

A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.

**Comment**

No SIA register was available for inspection, which prevents confirmation of whether door supervisors are properly licensed and deployed in accordance with licensing requirements. Mr [REDACTED] showed me pictures of various SIA staff members on his mobile phone, however it was explained that a register/log must be kept.

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**Condition 3:**

CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council on request.

**Comment**

Mr █████ stated CCTV footage is retained for 30 days. I requested for the licence holder to respond to the questions however, Ms Harchi was unable to confirm how long CCTV footage is kept for.

Mr █████ confirmed the previous owners did not provide the password to access the CCTV and a technician will be arranged to solve the matter by the weekend.

Ms Harchi also confirmed that she has asked her solicitor (agent) to handle Sergeant Sullivan's recent request for CCTV footage.

It was expressed to both you and Mr █████ that no licensable activities shall be provided until the CCTV system is in good working condition and recordings are kept for 31 days.

**Condition 7:**

Notices clearly explaining the licensee's drugs and weapons policy shall be displayed at the entrance and at suitable places throughout the premises.

**Comment**

Notices displayed at the entrance only refer to the weapons policy. The notice regarding the licence holder's drugs policy is displayed behind the bar; however, it should also be displayed at the entrance. Please ensure all relevant policy notices are clearly and prominently displayed at the premises.

**Condition 8:**

The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

**Comment**

The incident log was provided however, the last entry recorded was for the refusal of entry due to the customer appearing to be intoxicated which was dated 01 May (no year specified). This indicates that staff members have not been actively recording incidents or visits conducted by the relevant authorities such as the Police and Brent Council.

**Condition 9:**

Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.

**Comment**

Notices regarding admission and searching displayed at main entrance.

**Condition 10:**

Signs alerting customers to theft shall be displayed.

**Comment**

No signs alerting customers to theft are displayed. Please ensure this condition is complied with.

**Condition 12:**

A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

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### **Comment**

No premises licence summary was displayed. Please ensure it is displayed and visible from outside of each entrance to the premises.

### **Condition 13:**

A suitable panic button shall be fitted and maintained.

### **Comment**

Mr [REDACTED] confirmed that no panic button has been installed at the premises. He enquired whether activation of the panic button should alert the Metropolitan Police or the security staff working on site.

A suitable system for a bar, restaurant, or nightclub should allow staff to raise an alert quickly, discreetly, and reliably during incidents involving disorder, violence, or safeguarding concerns. The most common and appropriate options are:

- Fixed panic buttons installed under the bar, at reception, or in the office. These are reliable and difficult to tamper with.
- Wireless or wearable buttons for managers or floor staff, ensuring they can call for help even when away from fixed points.
- Systems linked to on-site security or management, and where applicable, integrated with CCTV or alarm systems to support rapid response.
- The button is easy for staff to activate discreetly.
- The system is tested regularly and staff are trained on when and how to use it.
- Buttons are placed in multiple key locations, not just one.
- The system forms part of the venue's incident management and safeguarding plan.

### **Condition 14:**

No entry or re-entry shall be permitted after midnight till close.

### **Comment**

Mr [REDACTED] stated entry opens at 18:00hrs, last entry is 01:00hrs and no re-entry is permitted.

### **Condition 19:**

Notices asking customers to leave quietly shall be conspicuously displayed at each exit.

### **Comment**

No notices were displayed requesting for customers to leave quietly. Please ensure this is adhered to for compliance.

### **Condition 25:**

A "Challenge 21" policy shall be adopted and adhered to at all times.

### **Comment**

Challenge 21 posters displayed behind the bar. Please ensure the policy is also incorporated as part of staff training.

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## Plan

It was observed that the premises plan no longer reflects the current layout. Please note such structural changes would require a variation application to update the plan.

During the inspection, I brought to the attention of Mr [REDACTED] and Ms Harchi that the premises licence benefits from seasonal variations, which allows an extension to the permitted trading hours for specific periods and the purpose Temporary Event Notices (TEN).

May I remind you that as the licensee and DPS, you are expected to know all the conditions on the premises licence and to have made provisions with your staff so that none of these conditions are breached. You are also required to know the hours you are authorised for the licensable activities granted by the Licensing Authority.

It is a legal duty that you ensure you adhere to the licence conditions at all times to meet the objectives of the above Act including:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm.

**Offences committed under the Licensing Act 2003 and/or further non-compliance of conditions in addition to further complaints being made could result in the premises licence being called into review where it could ultimately be revoked.**

**Furthermore, as you are personally liable for any offences committed under the Licensing Act 2003 in relation to the premises licence, you could also face an unlimited fine and/or be imprisoned for up to 6 months if prosecuted.**

Please do not hesitate to contact me should you require any advice or wish to discuss the matter further.

Yours sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

Regulatory Services

CC: Brent Police Licensing, Metropolitan Police Service.  
Home Office, Immigration Enforcement.

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